

# **Learning Material Subsidy for Higher Education Students for the Academic Year 2024/2025**

## **Frequently Asked Questions**

### **Eligibility**

#### **1. What is the eligibility for the Learning Material Subsidy?**

Those who meet all of the following requirements:

- Holder of Macao SAR Resident Identity Card;
- Pursuing in or outside Macao a higher education degree programme or a higher education programme of not less than 2 years offered by a higher education institution that is recognised by the competent authority of the country or region where it is located;
- Studying in an academic year defined by the higher education institution that starts within the academic year 2024/2025 (between April 2024 and March 2025) and lasts for 6 to 12 months;
- The number of times that the Learning Material Subsidy has been granted over the past academic years for the higher education programme being registered in the academic year 2024/2025 is lower than the normal minimum number of years of study set for that programme.

#### **2. Is a student pursuing a certificate or diploma programme eligible for the Learning Material Subsidy?**

If the certificate or diploma programme is a higher education degree programme or a higher education programme of not less than 2 years offered by a public or private higher education institution in or outside Macao that is recognised by the competent authority of the country or region where it is located, one is eligible for the Learning Material Subsidy.

#### **3. Is a student pursuing a master's or doctoral degree programme eligible for the Learning Material Subsidy?**

Students who are pursuing a higher education degree programme or a higher education programme of not less than 2 years offered by a higher education institution (e.g. a bachelor's, master's or doctoral degree programme) that is recognised by the competent authority of the country or region where it is located, are eligible for the Learning Material Subsidy.

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#### **Eligibility**

**4. Is a student who is deferring graduation eligible for the Learning Material Subsidy?**

Eligibility will be determined on the basis of the normal minimum duration of study for the higher education programme being registered in the academic year 2024/2025. A registrant is eligible only when the number of times he/she has been granted the Learning Material Subsidy over the past academic years for the higher education programme concerned is lower than the normal minimum number of years of study set for that programme (e.g., if programme information indicates that it takes two to three years to pursue a master's degree, a maximum of two subsidy grants can be provided).

**5. For those who have been admitted to a higher education institution by March 2025, but are processing enrolment and registration in April 2025 or later, are they eligible for the 2024/2025 Learning Material Subsidy?**

According to Administrative Regulation No. 2/2025, an academic year starting between April 2024 and March 2025 with a duration of 6 to 12 months is regarded as the academic year 2024/2025; therefore, students who are processing enrolment and registration in April 2025 or later are not eligible for this round.

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### **Registration period and procedure**

#### **6. How do I register for the Learning Material Subsidy for Higher Education Students? Can I entrust someone else to register on my behalf?**

The 2024/2025 Learning Material Subsidy for Higher Education Students is open for registration between 7 April and 30 May 2025 (system will be closed at 23:59:59 Macao time on the aforesaid closing date). Eligible post-secondary students need to register and submit relevant proof of student status through their personal ‘Macao Public Service One Account’ (Macao One Account). If registrants encounter special situations when registering, please contact the Fund by phone (83972512) or by e-mail (aeecs@dsedj.gov.mo) for enquiries and assistance.

#### **7. If a student is unable to open a Macao One Account because he/she is overseas, or his/her Macao SAR Resident Identity Card has expired, or facial recognition is not working properly, how should he/she complete registration?**

If you encounter any of the above special situations or require assistance, please contact the Fund by e-mail (aeecs@dsedj.gov.mo) for enquiries and assistance. Note that the subsidy registration deadline is 30 May 2025 (system will be closed at 23:59:59 Macao time on the aforesaid closing date).

#### **8. How do I open a Macao One Account if I do not have a Macao mobile phone number?**

If you do not have a Macao mobile phone number, you can use your overseas mobile phone number (starting with an international calling code, such as: Chinese Mainland +86, Hong Kong +852) to register and open a Macao One Account. If you have questions about opening an account, please visit the ‘Macao Public Service One Account’ webpage (<https://www.gov.mo/zh-hant/services/ps-1047/faqs/>) for more information. If you encounter any of the aforementioned special situations or require assistance, please contact the Fund by e-mail (aeecs@dsedj.gov.mo) for enquiries and assistance. Note that the subsidy registration deadline is 30 May 2025 (system will be closed at 23:59:59 Macao time on the aforesaid closing date).

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### **Frequently Asked Questions**

#### **Registration documents**

**9. What are the requirements for proof of student status to be submitted by a registrant?**

The proof of student status for the academic year 2024/2025 to be submitted by a registrant must be printed on the letterhead of the higher education institution he/she is attending or the competent authority of the country or region where it is located, and stamped with an official seal or appended with a supplementary note (electronic proof of student status does not need to be stamped). At the same time, the proof of student status should contain the following details: (1) personal identity information of the registrant, (2) name of the higher education institution, (3) enrolment status in the academic year 2024/2025, (4) name of the academic programme (if this is not shown in the document, normally the admission/acceptance letter or programme outline, etc., can be submitted instead), (5) normal minimum duration of study for the programme (if this is not shown in the document, normally the programme outline or curriculum plan indicating the normal minimum duration of study for the programme can be submitted instead), (6) academic year of first enrolment in the programme (if this is not shown in the document, normally the admission/acceptance letter can be submitted instead), and (7) issue date of the document. A template for the document can be viewed at: [https://aees.dsedj.gov.mo/pdf/SOEC\\_EN.pdf](https://aees.dsedj.gov.mo/pdf/SOEC_EN.pdf).

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#### **Registration documents**

#### **10. Do all registrants need to submit their proof of student status for the academic year 2024/2025?**

According to Administrative Regulation No. 2/2025, in the academic year 2024/2025, students studying in higher education institutions in Macao, students pursuing a non-local higher education degree or programme of not less than two academic years that is co-offered by a local institution and operates in Macao with the approval of the Macao SAR Government, as well as students pursuing a higher education programme abroad with scholarships, grants and study loans from Macao public entities, are exempted from submitting proof of student status for the academic year 2024/2025. However, if it is deemed necessary by the Fund for eligibility assessment, persons who have registered through the system within the registration period may be required to provide any missing documentation/information or supplementary explanations by the deadline for the submission of supplementary documentation (i.e. on or before 31 August 2025), regardless of whether they are in or outside the Macao Special Administrative Region.

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## **Frequently Asked Questions**

### **Registration result enquiry, subsidy amounts and disbursement schedule and methods**

#### **11. How do I check the result of my registration?**

Registrants may make an enquiry using the ‘Learning Material Subsidy for Higher Education Students’ service through their Macao One Account, or by e-mail at [aecees@dsedj.gov.mo](mailto:aecees@dsedj.gov.mo). At the same time, the Education Fund will also send out notifications of relevant matters by e-mail and SMS; therefore, registrants must provide a valid mobile phone number for receiving text messages and an e-mail address. Any updates on the provided mobile phone number or e-mail address should be notified to the Education Fund immediately; otherwise, registrants will not be able to receive relevant notifications due to failure to update their contact details promptly, in which case they shall bear the full consequences.

#### **12. When will the subsidy be disbursed normally?**

1. For beneficiaries who are eligible for the subsidy from the expiry of the registration period (30 May 2025, Macao time), the Education Fund will make the relevant disbursements on or before 29 July 2025 by bank transfer.
2. In cases where beneficiaries are notified by the Education Fund of the need to submit supplementary documentation or information, upon provision of relevant missing documentation/information or supplementary explanations by the expiry of the period for supplementary documentation submission and upon verification of eligibility, the Education Fund will make the relevant disbursements on or before 30 October 2025 by bank transfer.

#### **13. Can I provide the Fund with a bank account opened outside Macao or a foreign currency account for receiving the Learning Material Subsidy?**

The Learning Material Subsidy will only be deposited into the individual or joint Macao patacas (MOP) bank account at a bank in the Macao Special Administrative Region opened by the registrant and provided to the Fund.

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#### **14. Can I register for the Learning Material Subsidy for Higher Education Students while receiving funding from other organisations?**

The Learning Material Subsidy can be received concurrently with other funding to be given or having been given by other public or private entities.

#### **15. Can I change information on the registration webpage by myself after registration?**

Registrants cannot change their registered details after submitting the registration; therefore, registrants must confirm that the information being registered is accurate before submitting the registration.

#### **16. What should be noted when registering?**

Registrants should confirm that the information being registered is accurate and bear relevant responsibilities for delay in subsidy disbursement or ineligibility for the subsidy due to incorrect information registered; if necessary, registrants would be notified separately to provide information and make statements or clarifications. In addition, the Education Fund will verify registrants' student status on a sampling basis; if a registrant provides false information, this shall not only render him/her ineligible for the subsidy, but he/she shall also be held accountable for legal liability.