

**“Learning Material Subsidy for Higher Education Students  
for the Academic Year 2023/2024”  
Frequently Asked Questions**

**Eligibility**

1. What is the eligibility for the Learning Material Subsidy?

If you meet all the following requirements, you are eligible for the registration for the Learning Material Subsidy:

- Holder of Macao Resident Identity Card;
- Studying a higher education degree course or a higher education course of not less than 2 years offered in or outside Macao by a higher education institution that is recognised by the competent authority of that country or region;
- Studying in the academic year 2023/2024 of the higher education institution that starts between April 2023 and March 2024 and lasts for 6 to 12 months;
- The number of times a registrant has been granted the Learning Material Subsidy in the previous academic years for the higher education course registered in the academic year 2023/2024 is less than the normal minimum years of study for that course.

2. Is a student studying a certificate programme or a diploma programme eligible for the Learning Material Subsidy?

If the certificate programme or diploma programme is a higher education degree course or a higher education course of not less than 2 years offered in or outside Macao by a higher education institution that is recognised by the competent authority of that country or region, one is eligible to register for the subsidy.

3. Is a student who defers graduation eligible for the Learning Material Subsidy?

If the number of times the registrant has been granted the Learning Material Subsidy in the previous academic years for the higher education course registered in the academic year 2023/2024 is less than the normal minimum years of study for that course, the registrant is eligible for the subsidy.

4. Are those who have been admitted to higher education institutions on or before March 2024 but process enrollment in April 2024 or later, eligible for the registration for the Learning Material Subsidy for the academic year 2023/2024?

According to Administrative Regulation No. 9/2024, an academic year that starts between April 2023 and March 2024 and lasts for 6 to 12 months is regarded as the academic year 2023/2024. Therefore, students who process enrollment in April 2024 or at a later time are not eligible for registration this time.

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5. Is there any age limit for registration?

No.

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**Registration period and procedure**

6. How do I register for “Learning Material Subsidy for Higher Education Students”? Can I entrust another person with the registration?

“Learning Material Subsidy for Higher Education Students for the Academic Year 2023/2024” opens for registration between April 8 and May 31. Eligible students have to register for the subsidy and submit relevant proof of student status by using their personal “Macao Public Service One Accounts” (Macao One Accounts). If registrants encounter special situations when registering, please contact our staff by phone (83972512) or by email ([aeees@dsedj.gov.mo](mailto:aeees@dsedj.gov.mo)). The Fund will send staff to assist you.

7. If a registrant cannot open a Macao One Account because he/she is overseas, or the Macao Resident ID Card has expired, or the facial recognition function fails, etc., how should he/she register?

If registrants encounter the above special situations when registering, please enquire by email ([aeees@dsedj.gov.mo](mailto:aeees@dsedj.gov.mo)). The Fund will send staff to assist you.

8. How do I open a Macao One Account if I do not have a Macao mobile phone number?

If you do not have a Macao mobile phone number, you can use your overseas mobile phone number (a phone number starting with the international calling code such as: Mainland +86, Hong Kong +852, etc.) to register and open a Macao One Account. If you have questions about opening an account, please visit the “Macao Public Service One Account” website (<https://www.gov.mo/zh-hant/services/ps-1047/faqs/>) for more information.

9. Can I register more than once during the registration period?

Each registrant only needs to register once, upload the required documents, and submit the registration during the period from 8 April to 31 May 2024 (The system will be closed after 23:59:59 on the registration end date, based on Macao time).

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10. Where can I obtain paper registration forms?

Registrants need to register for the “Learning Material Subsidy for Higher Education Students for the Academic Year 2023/2024” and submit the relevant proof of student status through their personal “Macao Public Service One Accounts”. Therefore, there are no paper registration forms available. Website: <https://appl.dsedj.gov.mo/LMSSubsidy/>.

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**Registration documents**

11. Apart from registering on time, do I need to submit any documents?

Apart from registering within the period from 8 April to 31 May 2024 (The system will be closed after 23:59:59 on the registration end date, based on Macao time), a registrant must also upload, within the same period of time, the proof of student status for the academic year 2023/2024 issued by the higher education institution he/she is attending or by the competent authority of that country or region, in order to complete the registration process.

12. What are the requirements for the supporting documents?

The proof of student status for the academic year 2023/2024 submitted by a registrant must be printed on the letterhead of the higher education institution he/she is attending or the competent authority of that country or region, and stamped with an official seal (electronic proof of student status does not need to be stamped). At the same time, the proof should include the following details: (1) personal identity information of the registrant, (2) name of the higher education institution, (3) enrolment status in the academic year 2023/2024, (4) name of the course, (5) the normal minimum years of study for the course, (6) the academic year when the registrant first enrolled on the course, and (7) the issue date of the document. A template can be viewed on: [https://aeecs.dsedj.gov.mo/pdf/SOEC\\_EN.pdf](https://aeecs.dsedj.gov.mo/pdf/SOEC_EN.pdf).

13. Can I submit a photocopy of proof of student status for the academic year 2023/2024?

Yes.

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14. Do all registrants need to submit proof of student status for the academic year 2023/2024?

According to Administrative Regulation No. 9/2024, in the academic year 2023/2024, students studying in higher education institutions in Macao, students studying non-local higher education degree courses or non-local higher education courses of not less than two academic years that are co-organised by local institutions and offered in Macao under approval of the Macao SAR Government, as well as students studying higher education courses outside Macao with scholarships, grants or study loans from Macao public entities, are exempted from submitting proof of student status for the academic year 2023/2024. However, if it is deemed necessary by the Fund for assessment of the registration, the registrant may be required to submit any missing documents, information or supplementary explanations on or before 31 August 2024, regardless of whether he/she is in or outside the Macao Special Administrative Region.

15. Can the beneficiaries of the “Continuing Education Development Plan” be exempted from submitting proof of student status for the academic year 2023/2024?

This plan is not included in the exemption from submitting proof of student status, so registrants must upload the proof of student status for the academic year 2023/2024 within the registration period to complete the registration process.

16. If the proof of student status for the academic year 2023/2024 cannot be uploaded at the time of registration, can I submit it later?

Registrants must log in to their personal “Macao Public Service One Accounts” to upload the required documents on or before 31 August 2024 (The system will be closed after 23:59:59 on the registration end date, based on Macao time).

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**Enquiries of the subsidy result, subsidy amount, release time and channels**

17. How do I check the subsidy result after registration?

Registrants can make enquiries through the “Learning Material Subsidy for Higher Education Students” function in the “Macao Public Service One Account”, or by email at [acees@dsedj.gov.mo](mailto:acees@dsedj.gov.mo). At the same time, the Education Fund will notify registrants through SMSs and emails of matters such as submission of supplementary documents and the registration result. Therefore, registrants must provide a valid phone number and email address for receiving notifications. Any updates on the provided phone number or email address should be notified to the Education Fund in due course. Otherwise, registrants will not be able to receive relevant notifications in a timely manner, in which case they shall bear the consequences of failing to update contact details promptly.

18. How much is the Learning Material Subsidy for the academic year 2023/2024?

The subsidy amount of the academic year 2023/2024 is MOP3,300.

19. When will the subsidy be released?

Within 60 days from the deadline of the registration period (31 May 2024, based on Macao time), or if applicable, within 60 days from the deadline for submitting any missing documents, information or supplementary explanations (31 August 2024, based on Macao time).

20. Can I provide the Fund with a bank account opened outside Macao or a foreign currency account for receiving the Learning Material Subsidy?

The Learning Material Subsidy will only be deposited in the Macao pataca bank account provided by the registrant to the Fund, and such account must be opened in a bank in the Macao Special Administrative Region.

21. Can the registrant apply for funding from other organisations at the same time?

The Learning Material Subsidy can be received concurrently with other funding given or has been given by other public or private entities.

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22. Can I modify the information on the registration webpage by myself after submitting the registration?

The registrant cannot modify the registration details after submitting; therefore, he/she must confirm that the information being registered is accurate before submitting the registration.

23. What should be noted when registering?

The registrant shall confirm that the information being registered is accurate, and bear relevant responsibilities for delay of release of subsidy or ineligibility for the subsidy due to registration of incorrect information. In addition to ineligibility for the subsidy, the registrant shall also bear legal liability for providing false information.



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**Additional points to note**

24. Under what circumstances will the registration be assessed as ineligible?

The registration is assessed as ineligible if the registrant fails to meet the eligibility requirements for the Learning Material Subsidy (for details, please refer to Question 1 “What is the eligibility for the Learning Material Subsidy?”), or if it is a case of late registration, or if the registrant fails to submit any missing documents, information or supplementary explanations on or before 31 August 2024 as requested by the Fund when it deems necessary for assessment of the registration.